

# Inclusion Innovation & beyond broadband

## Presentation Structure

- Background
- The role of the Kenya ICT Board
- The Proposed National ICT Masterplan

# Vision 2030

**Economic pillar**  
To maintain a sustained average economic growth rate of 10% per year over the next 25 years

## 1. Tourism



### Visions

Be a top 10 long-haul tourist destination

### Goals for 2012

- Increase beds from ~40,000 to ~65,000
- Increase visitors from 1.8 M to 3 M

## 2. Agriculture



Innovative, commercially oriented and modern

- Raise yields of key crops by ~3x
- Better utilisation of up to 1M ha
- 600K-1M new hectares made arable

## 3. Wholesale & retail



Move towards greater efficiency and at least a 30% formal market share\*

- Create 10 hubs and 1000-1500 PBGs
- 10 Tier 1 retail markets
- Add 3 new retailers with national reach

## 4. Manufacturing



Improve competitiveness to revolutionise sector

- Create at least 2 SECs with at least 10 large international players as well as at least 5 SME parks

## IT Enabled Services



Quickly become one of the top 3 BPO destinations in Africa

- Create 7,500 direct BPO jobs, 5000 of which are in BPO park

## 6. Financial services



Efficient and globally competitive driving high savings and financing

- Raise savings and investment to ~25-30% of GDP

### Transversal reforms and key enablers

Public sector reform

Infrastructure development

People development

Land reform

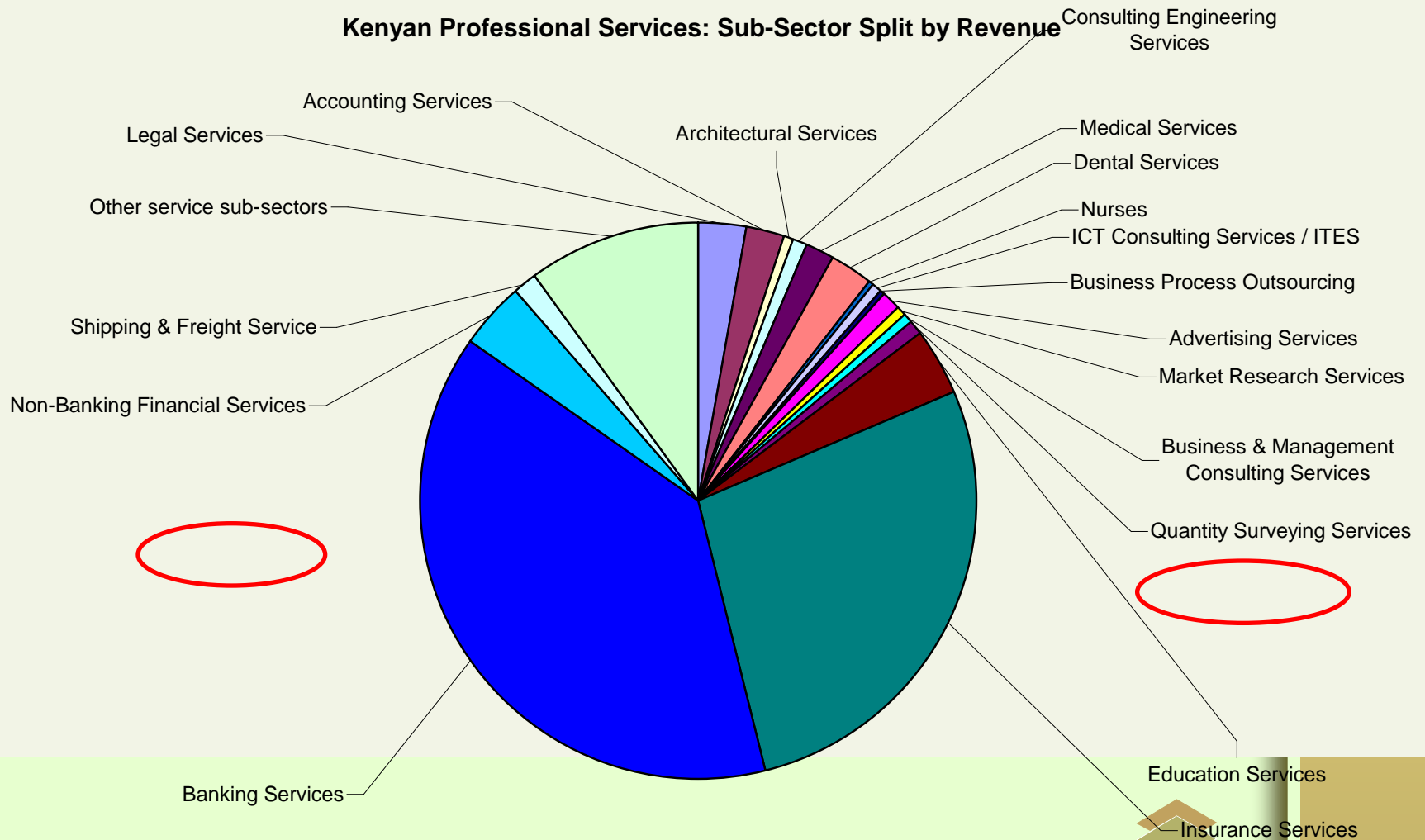
IRA



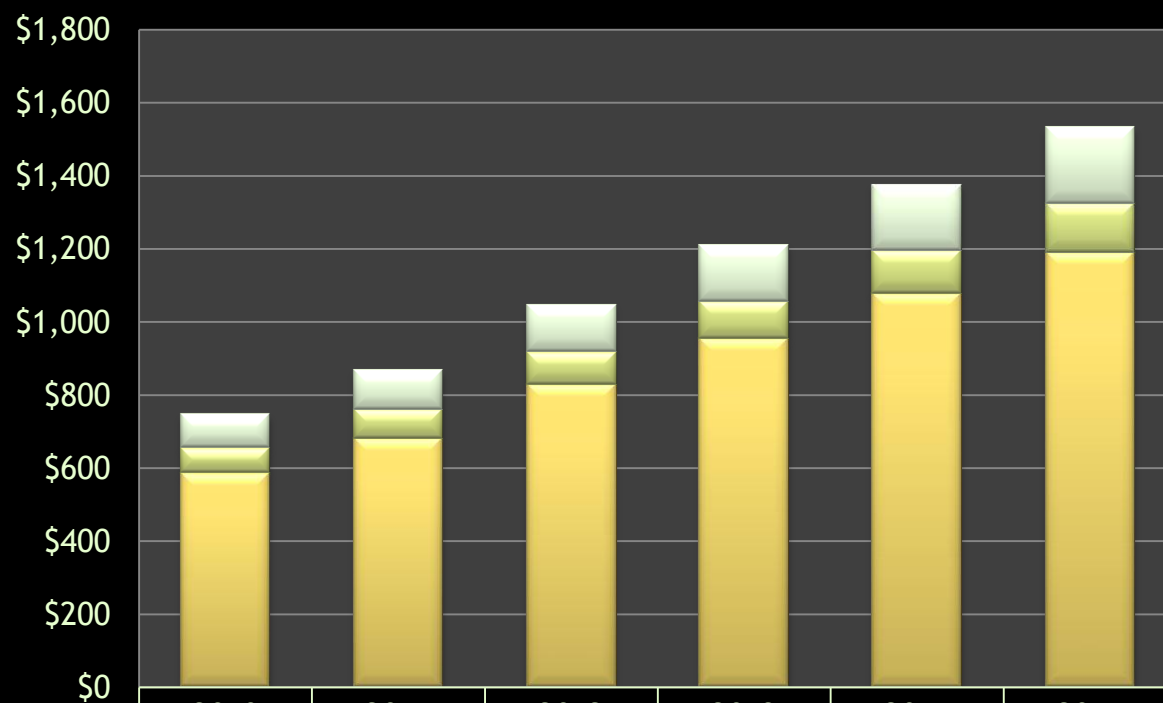
Opendata.go.ke, Africa's first online  
government data portal  
Launched 08 July 2011 by the  
President of Kenya

# Professional Services Sector

**Kenyan Professional Services: Sub-Sector Split by Revenue**



# Kenya ICT Market Size 2010-15

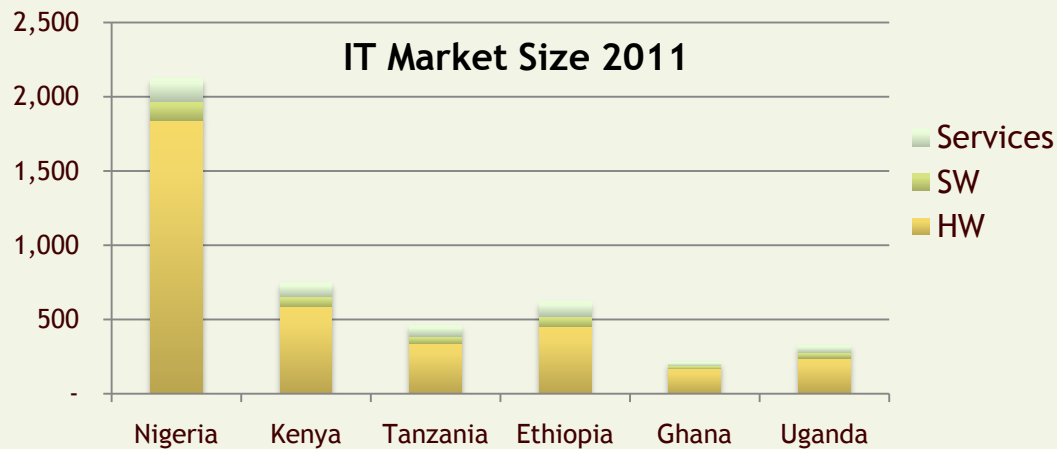


	2010	2011	2012	2013	2014	2015
■ Services total	91.20	107.65	130.04	153.52	180.00	209.04
■ Packaged software total	69.12	80.06	88.91	101.72	116.92	132.40
■ Hardware total	586.40	681.01	829.25	955.94	1,078.92	1,192.11

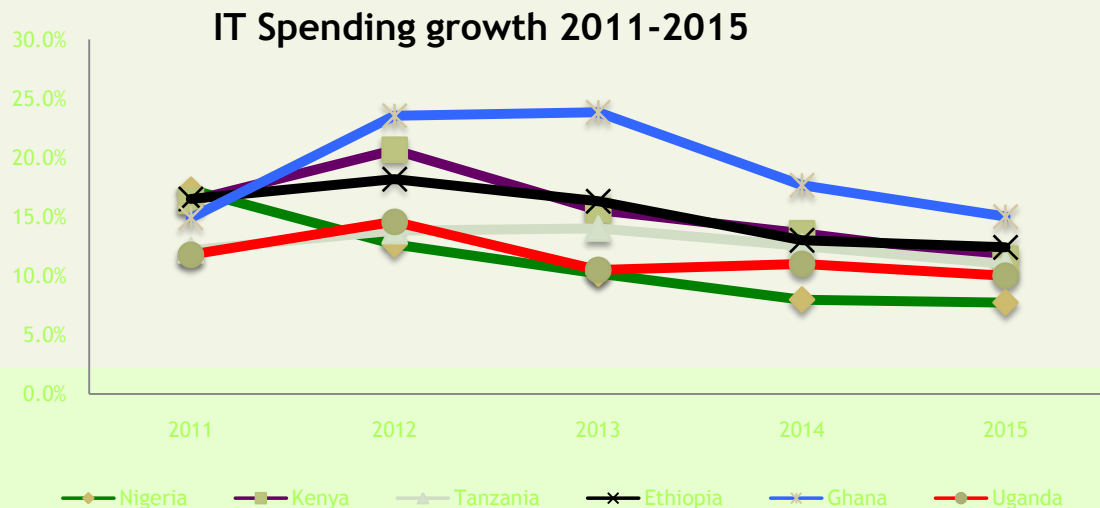
Source: IDC Kenya Blackbook



# Market Share & Growth



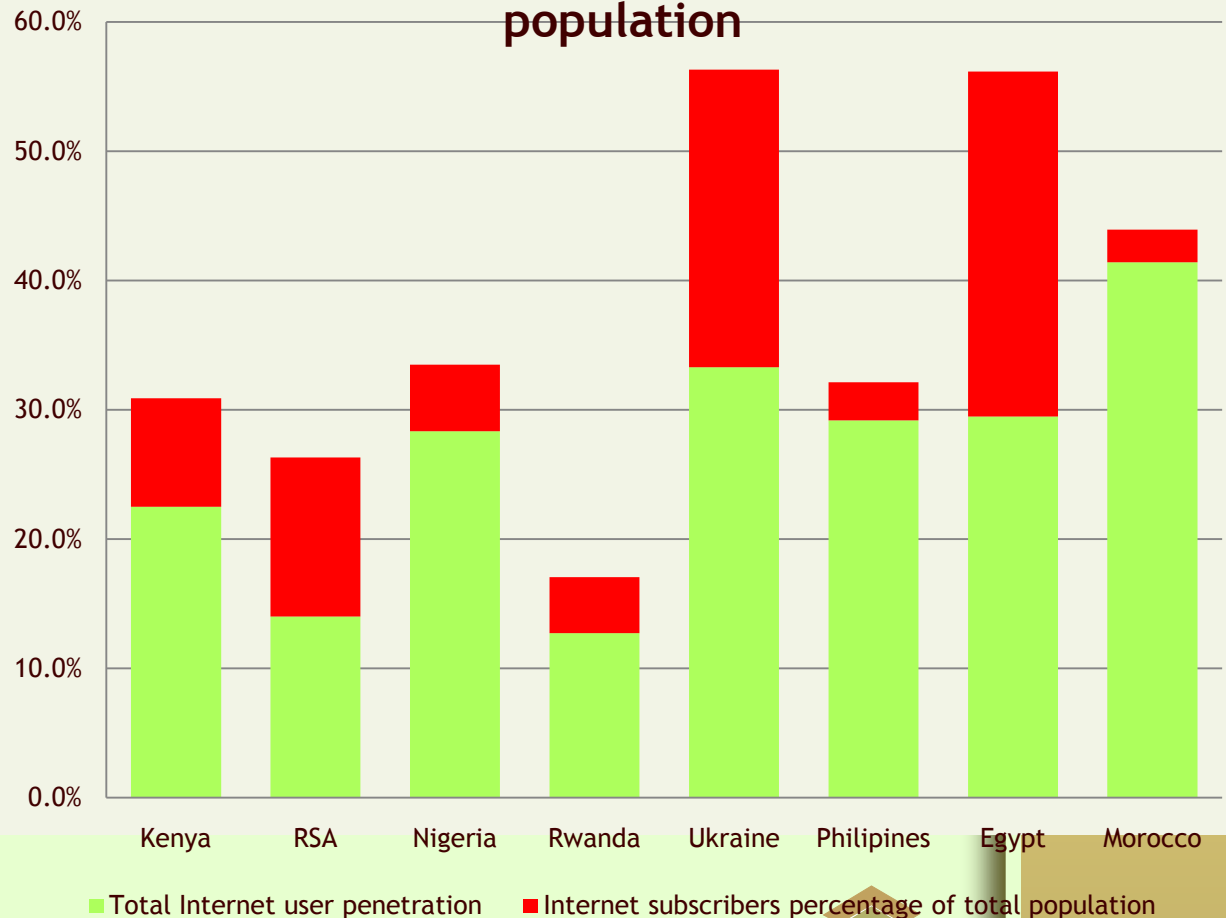
- ❑ Markets still emerging from either negative or single digit growth after the global economic crisis.
- ❑ Some countries peaked around 2009-2010 with extra spending stimulated by new broadband capacity.
- ❑ Ghana is seeing a lot of investment after oil discovery with a knock on effect on finance, services and infrastructure.
- ❑ Ethiopia is working in PPPs with vendors to build more infrastructure as well as having a management contract (with France Telecom until 2012) for its PTO to grow penetration.
- ❑ Growth in IT Services expected to increase most as cloud , VPNs, MPLS gradually take root.



## Internet Users

- ❑ In more developed countries the total number of connections vis a vis the number of users are evenly spread
- ❑ In countries like Kenya, Nigeria and Morocco, there are lower numbers of connections but higher number of users indicating most connections are shared connections and largely comprise business connections (including publicly accessible connections like cyber cafes, education institutions).

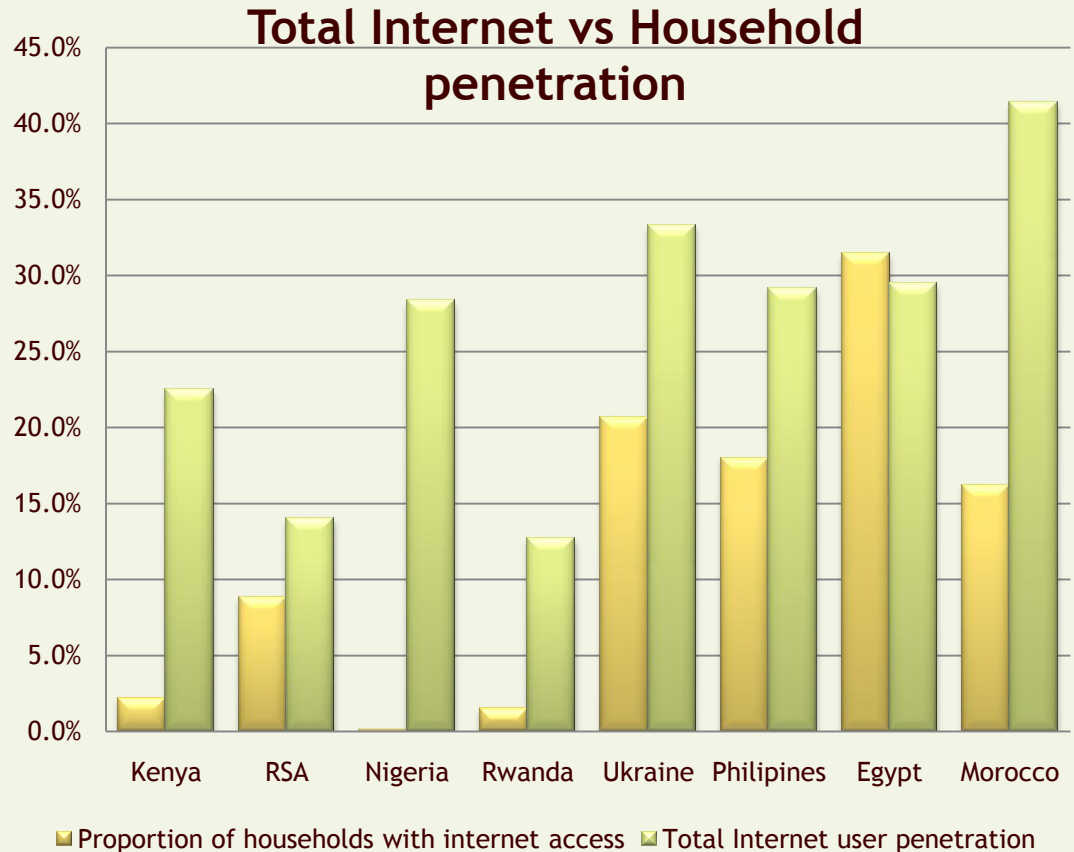
**Internet Users vs Connections as a % of population**





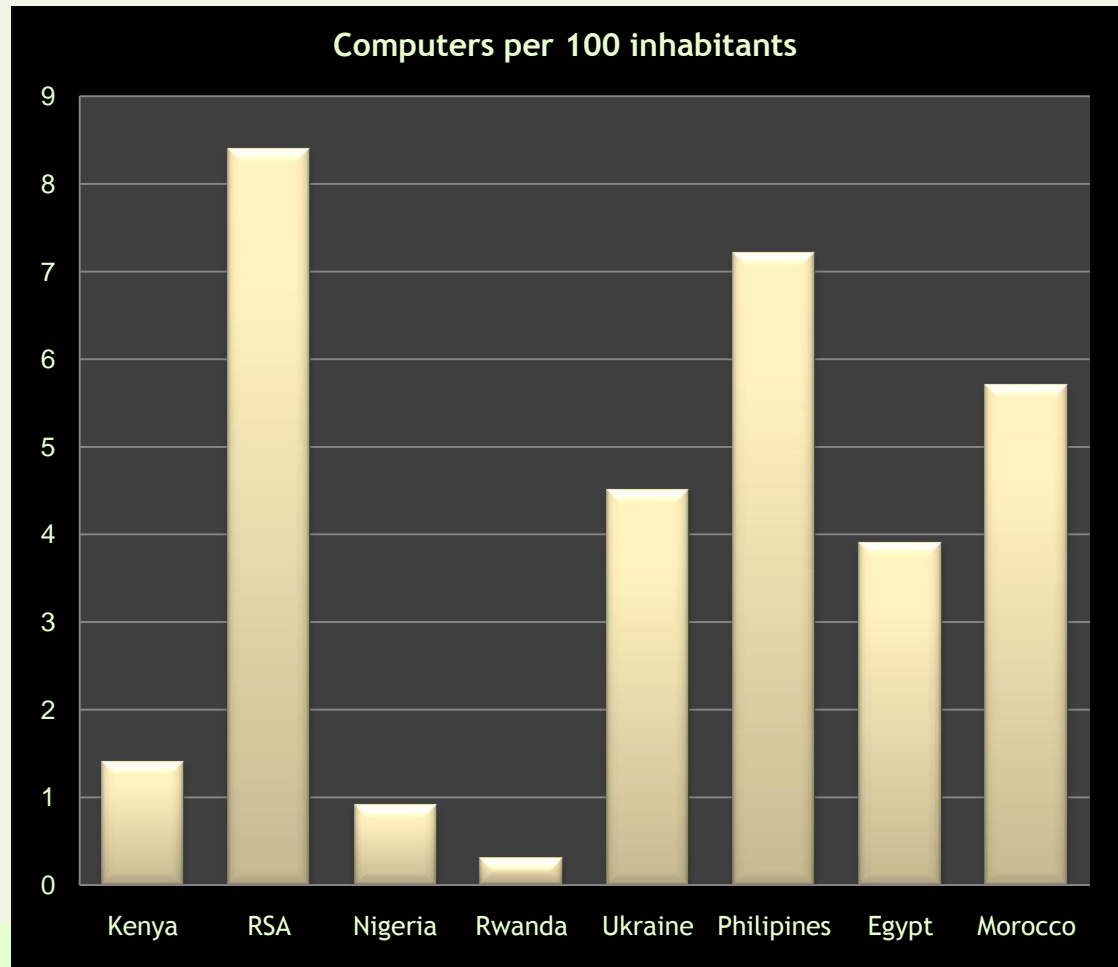
# Benchmarking

- Kenya has a higher internet penetration vis a vis South Africa but mainly bolstered by mobile internet connections though with a lower proportion of households connected owing to a declining fixed network and poor development of DSL based services.
- Kenya compares much better than both Nigeria and Rwanda on both counts
- Egypt has a much higher overall and household internet penetration with a huge gap of almost 25 percentage points at household level.



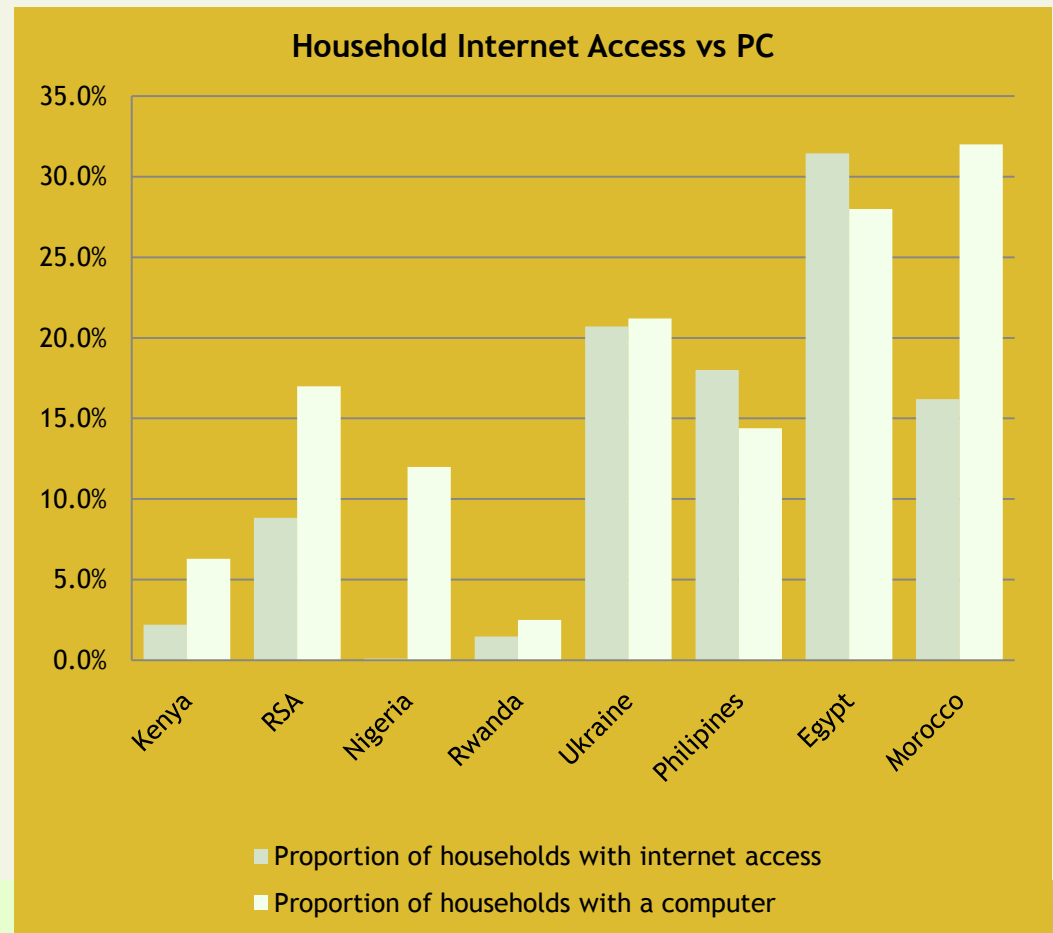
# Computer Penetration

- Kenya has slightly higher PC penetration rates than Nigeria and Rwanda but still very far behind South Africa and Morocco, mostly owing to lower disposable income than these countries.
- Population figures for Nigeria (high) and Phillipnes (low) help skew penetration rates either way as do GDP per capita figures when thinking of disposable income and installed base of computers in households.



## Internet vs PC Access

- In terms of PC Access at the household level, Kenya is only better than Rwanda.
- It should be noted that Nigeria as a manufacturer of PCs (Zinox brand) that are locally affordable, accounts for much higher PC penetration at household levels but negligible household internet penetration given infrastructure issues (submarine cables arrived way after they did in East Africa)



## **Vision**

Kenya Becomes a top ten global ICT hub

## **Mission**

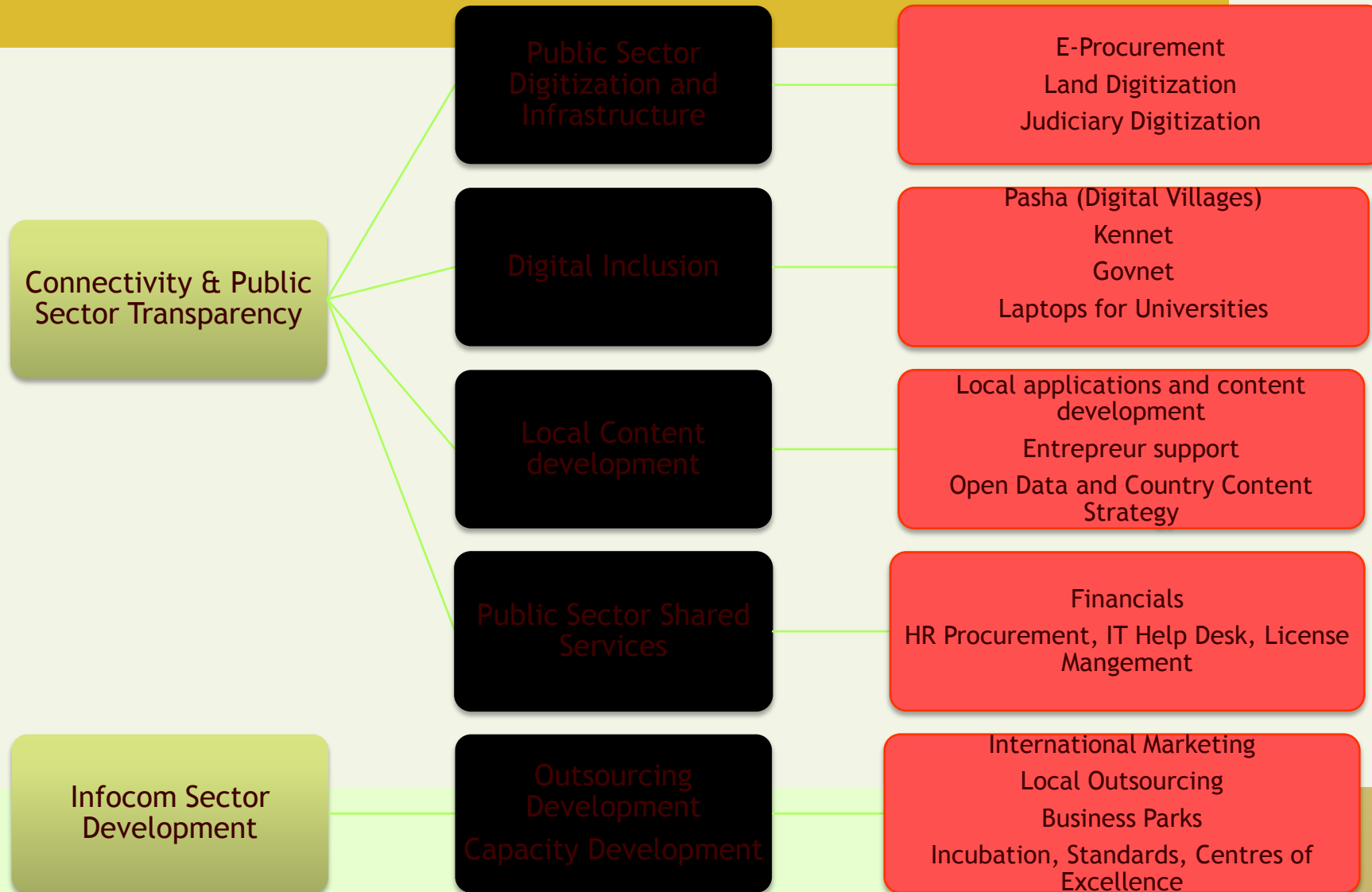
To Champion and effectively enable Kenya to adopt and exploit ICT, through promotion of partnerships, investments and infrastructure growth for socio-economic enrichment

## **Mandate**

Implementing agency for the Ministry of Information and Communications



# Kenya ICT Board programs



## Outline

- Background
- Proposed Strategy

**By 2018:**  
**Kenya becomes**  
**Africa's most**  
**globally respected**  
**knowledge economy**

1. Every citizen connected
2. Kenya is Africa's ICT Hub
3. Public Services for all
4. A society built on knowledge

connectedkenya



### 1. Enhancing Public Value

Enhancing the delivery and access of public services for all through strategic and innovative use of ICTs and achieve exemplary governance

### 2. Developing ICT Businesses

Develop Kenyan ICT Business that lead the world in understanding emerging market needs

### 3. Strengthen ICT as a driver of industry

Transformation of key Vision 2030 economic sectors to significantly enhance their productivity and global competitiveness and growth

#### Foundational Pillars:

##### 1. Integrated Country Positioning:

Integrate Kenya's ICT agenda into local and international communication including policy, political and diplomatic initiatives to promote Kenya's innovation and Konza Technology City

##### 2. Enhancing Citizen Capacity:

Deploy integrated, open and secure national networks across all technology domains with an emphasis on shared access, growing national capacity and inclusion of all citizens

##### 3. Integrated ICT infrastructure & Info-structure

Minimize duplication and create true integration in the investment in public services ICT to enable best practice application of shared services, national data infrastructure, open data, and policy frameworks

# Strategic pillars

## 1. Enhancing Public Value

Enhancing the delivery and access of public services for all through strategic and innovative use of ICTs and achieve exemplary governance

One stop shop approach to the delivery of public services to persons and establishments

- Access by 100% persons
- Access by 100% establishments
- Access to 80% of public sector services

Improved governance through a whole-of-government approach constitution to IT alignment

- Best in class enterprise architecture that addresses the imperatives of the new constitution
- Best in class implementation

## 2. Developing ICT Businesses

Develop Kenyan ICT Business that lead the world in understanding emerging market needs

Established eco-system for market adoption of locally developed innovations.

- 100 successful commercialization
- 20 new innovations that are globally propagated through government co-facilitated commercialization

An ICT Industry that is a substantial economic driver:

- USD 2Bn sector
- 500 new tier 1 ICT companies
- 50,000 jobs

## 3. Strengthen ICT as a driver of industry

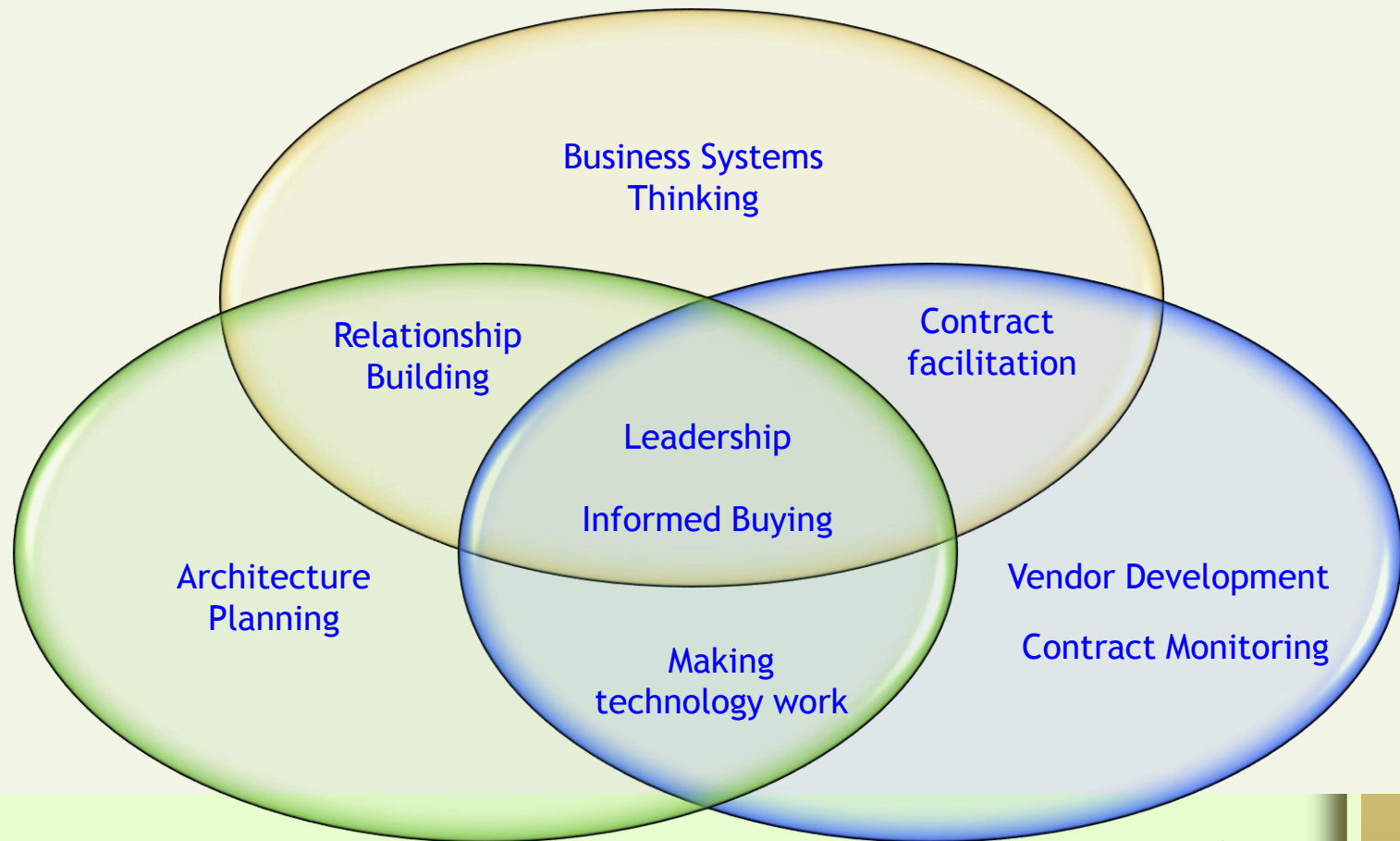
Transformation of key Vision 2030 economic sectors to significantly enhance their productivity and global competitiveness and growth

Established eco-system for ICT adoption with special emphasis on SMEs.

- Impact on GDP +25%
- 60% automation of SMEs
- +50% productivity gain for Vision 2030 economic sectors



# IT Leadership Today



## The Plan

Foster the development of globally competitive ICT industry as an enabler of the provision of citizen services and transformative businesses

## Infocom Sector Development Goals for 2018

- 50,000 ICT jobs
- 500 new organizations across various ICT sub-sectors
- 20 global facing innovations

## Initiatives

1. Human capacity development
2. Market development
3. Competency development
4. Innovation development
5. Infrastructure development

# Programs

## Market Development

Konza Tech City  
Marketing

DOIT in Kenya

## Human capacity

Curriculum  
Intervention

Ministry of Labor  
Skills Audit

## Innovation

National System of  
Innovation

## Infrastructure

Pasha:  
Nationwide Access

Kenya Open Data  
Platform for

Bandwidth Support

## Sector Competency

Tandaa:

- Entrepreneur development
- Local Content Development

Chipuka:

- Software certification
- BPO Centers of excellence
- National Incubator

MNC Partnership

# Toolbox



# Thank you



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