



TENDER FOR PROVISION OF BACKUP SOLUTION

TENDER NO: IRA/231/2017-2018

CLOSING DATE: 13th JUNE, 2018

**INSURANCE REGULATORY AUTHORITY (IRA)
10TH FLOOR, ZEP RE PLACE, LONGONOT ROAD, UPPERHILL
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MAY, 2018

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SECTION I INVITATION TO TENDER

DATE: 29th May, 2018

TENDER REF NO: IRA/231/2017-2018

TENDER NAME: **TENDER FOR PROVISION OF BACKUP SOLUTION**

- 1.1 The Insurance Regulatory Authority (IRA) invites sealed bids from eligible candidates for **Provision of Backup Solution**.
- 1.2 Interested and eligible bidders may view the tender document from the IRA website (www.ira.go.ke) or IFMIS website (<http://supplier.treasury.go.ke>) or at IRA Procurement Office on 10th Floor, Zep-Re Place, Longonot Road, Upperhill for detailed descriptions.
- 1.3 Interested and eligible bidders should download the tender document from the above websites free of charge and immediately email their names and contact details to: procurement@ira.go.ke for records and communication of any tender clarifications or addenda.
- 1.4 Completed tender documents are to be enclosed in plain sealed envelopes marked **"IRA/231/2017-2018 – Provision of Backup Solution"** and be deposited in the Tender Box situated at Insurance Regulatory Authority, Zep-Re Place, 10th Floor, Longonot Road, Upperhill, Nairobi or be addressed so as to reach:-

Ag. Chief Executive Officer (CEO)
Insurance Regulatory Authority
Zep-Re Place, 10th Floor, Longonot Road, Upperhill,
P.O. Box 43505 – 00100
NAIROBI.

so as to be received on or before **13th June, 2018** at **11.00 a.m.** Bulky tenders which will not fit into the tender box shall be delivered to the office of the Manager, Procurement at Zep-Re Place, 10th Floor, Longonot Road, Upperhill, Nairobi.

- 1.5 Prices quoted should be net inclusive of all taxes and delivery must be denominated in Kenya Shillings or any other freely convertible currency and shall remain valid for a period of (90) days from the closing date of the tender.
- 1.6 There will be a **pre-tender meeting on the 5th June, 2018** at 10:00 a.m. on at Zep-Re Place, 10th floor, Longonot Road, Upperhill Nairobi. The Pre-tender meeting **will be Mandatory**.
- 1.7 Tenders will be opened immediately thereafter in the presence of the bidders or their representatives who choose to attend at **10th Floor, Training Room, Zep-Re Place Longonot Road, Upperhill, Nairobi.**

1.8 IRA is a Corruption free environment. Any Pressure, influence attempt should be reported to the C.E.O through the address provided on clause 1.4 above or email ethics@ira.go.ke

Yours faithfully,

FELIX K. CHELIMO
MANAGER, PROCUREMENT
FOR: INSURANCE REGULATORY AUTHORITY

SECTION II- INSTRUCTIONS TO TENDERERS

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SECTION II - INSTRUCTIONS TO TENDERERS

2.1 Eligible Tenderers

- 2.1.1 This Invitation for Tenders is open to all tenderers eligible as described in the Invitation to Tender. Successful tenderers shall complete the supply of goods by the intended completion date specified in the Schedule of Requirements Section VI.
- 2.1.2 The procuring entity's employees, committee members, Board members and their relative (spouse and children) are not eligible to participate in the tender.
- 2.1.3 Tenderers shall provide the qualification information statement that the tenderer (including all members of a joint venture and subcontractors) is not associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Procuring entity to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the goods under this Invitation for tenders.
- 2.1.4 Tenderers shall not be under a declaration of ineligibility for corrupt and fraudulent practices.

2.2 Eligible Goods

- 2.2.1 All goods to be supplied under the contract shall have their origin in eligible source countries.
- 2.2.2 For purposes of this clause, "origin" means the place where the goods are mined, grown, or produced. Goods are produced when, through manufacturing, processing, or substantial and major assembly of components, a commercially-recognized product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 2.2.3 The origin of goods is distinct from the nationality of the tenderer.

2.3 Cost of Tendering

- 2.3.1 The Tenderer shall bear all costs associated with the preparation and submission of its tender, and the procuring entity, will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the tendering process.
- 2.3.2 The price to be charged for the tender document is Kshs. 1,000.00.
- 2.3.3 All firms found capable of performing the contract satisfactorily in accordance with the set prequalification criteria shall be prequalified.

2.4 Contents of Tender Document

2.4.1 The tender document comprises the documents listed below and addenda issued in accordance with clause 2.6 of these instructions to Tenderers

- (i) Invitation to Tender
- (ii) Instructions to tenderers
- (iii) General Conditions of Contract
- (iv) Special Conditions of Contract
- (v) Schedule of requirements
- (vi) Technical Specifications
- (vii) Tender Form and Price Schedules
- (viii) Tender Security Form
- (ix) Contract Form
- (x) Performance Security Form
- (xi) Bank Guarantee for Advance Payment Form
- (xii) Manufacturer's Authorization Form
- (xiii) Confidential Business Questionnaire

2.4.2 The Tenderer is expected to examine all instructions, forms, terms, and specifications in the tender documents. Failure to furnish all information required by the tender documents or to submit a tender not substantially responsive to the tender documents in every respect will be at the tenderers risk and may result in the rejection of its tender.

2.5 Clarification of Documents

2.5.1 A prospective tenderer requiring any clarification of the tender document may notify the Procuring entity in writing or by post at entity's address indicated in the Invitation to Tender. The Procuring entity will respond in writing to any request for clarification of the tender documents, which it receives not later than seven (7) days prior to the deadline for the submission of tenders, prescribed by the procuring entity. Written copies of the Procuring entities response (including an explanation of the query but without identifying the source of inquiry) will be sent to all prospective tenderers that have received the tender document.

2.5.2 The procuring entity shall reply to any clarifications sought by the tenderer within 3 days of receiving the request to enable the tenderer to make timely submission of its tender.

2.6 Amendment of Documents

2.6.1 At any time prior to the deadline for submission of tenders, the Procuring entity, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer, may modify the tender documents by amendment.

2.6.2 All prospective candidates that have received the tender documents will be notified of the amendment in writing or by post and will be binding on them.

2.6.3 In order to allow prospective tenderers reasonable time in which to take the amendment into account in preparing their tenders, the Procuring entity, at its discretion, may extend the deadline for the submission of tenders.

2.7 Language of Tender

2.7.1 The tender prepared by the tenderer, as well as all correspondence and documents relating to the tender exchange by the tenderer and the Procuring entity, shall be written in English language, provided that any printed literature furnished by the tenderer may be written in another language provided they are accompanied by an accurate English translation of the relevant passages in which case, for purposes of interpretation of the tender, the English translation shall govern.

2.8 Documents Comprising of Tender

2.8.1 The tender prepared by the tenderers shall comprise the following components

- (a) a Tender Form and a Price Schedule completed in accordance with paragraph 2.9, 2.10 and 2.11 below;
- (b) documentary evidence established in accordance with paragraph 2.1 that the tenderer is eligible to tender and is qualified to perform the contract if its tender is accepted;
- (c) documentary evidence established in accordance with paragraph 2.2 that the goods and ancillary services to be supplied by the tenderer are eligible goods and services and conform to the tender documents; and
- (d) tender security furnished in accordance with paragraph 2.14.

2.9 Tender Forms

2.9.1 The tenderer shall complete the Tender Form and the appropriate Price Schedule furnished in the tender documents, indicating the goods to be supplied, a brief description of the goods, their country of origin, quantity, and prices.

2.10 Tender Prices

2.10.1 The tenderer shall indicate on the appropriate Price Schedule the unit prices and total tender price of the goods it proposes to supply under the contract.

2.10.2 Prices indicated on the Price Schedule shall include all costs including taxes, insurances and delivery to the premises of the entity.

2.10.3 Prices quoted by the tenderer shall be fixed during the Tender's performance of the contract and not subject to variation on any account. A tender submitted with an adjustable price quotation will be treated as non-responsive and will be rejected, pursuant to paragraph 2.22.

2.10.4 The validity period of the tender shall be 90 days from the date of opening of the tender.

2.11 Tender Currencies

2.11.1 Prices shall be quoted in Kenya Shillings or any other freely convertible currency unless otherwise specified in the Appendix to Instructions to Tenderers.

2.12 Tenderers Eligibility and Qualifications

2.12.1 Pursuant to paragraph 2.1. the tenderer shall furnish, as part of its tender, documents establishing the tenderers eligibility to tender and its qualifications to perform the contract if its tender is accepted.

2.12.2 The documentary evidence of the tenderers eligibility to tender shall establish to the Procuring entity's satisfaction that the tenderer, at the time of submission of its tender, is from an eligible source country as defined under paragraph 2.1.

2.12.3 The documentary evidence of the tenderers qualifications to perform the contract if its tender is accepted shall be established to the Procuring entity's satisfaction;

- (a) that, in the case of a tenderer offering to supply goods under the contract which the tenderer did not manufacture or otherwise produce, the tenderer has been duly authorized by the goods' Manufacturer or producer to supply the goods;
- (b) that the tenderer has the financial, technical, and production capability necessary to perform the contract;
- (c) that, in the case of a tenderer not doing business within Kenya, the tenderer is or will be (if awarded the contract) represented by an Agent in Kenya equipped, and able to carry out the Tenderer's maintenance, repair, and spare parts-stocking obligations prescribed in the Conditions of Contract and/or Technical Specifications.

2.13 Goods Eligibility and Conformity to Tender Documents

2.13.1 Pursuant to paragraph 2.2 of this section, the tenderer shall furnish, as part of its tender documents establishing the eligibility

and conformity to the tender documents of all goods which the tenderer proposes to supply under the contract.

2.13.2 The documentary evidence of the eligibility of the goods shall consist of a statement in the Price Schedule of the country of origin of the goods and services offered which shall be confirmed by a certificate of origin issued at the time of shipment.

2.13.3 The documentary evidence of conformity of the goods to the tender documents may be in the form of literature, drawings, and data, and shall consist of:

- (a) a detailed description of the essential technical and performance characteristic of the goods;
- (b) a list giving full particulars, including available source and current prices of spare parts, special tools, etc., necessary for the proper and continuing functioning of the goods for a period of two (2) years, following commencement of the use of the goods by the Procuring entity; and
- (c) a clause-by-clause commentary on the Procuring entity's Technical Specifications demonstrating substantial responsiveness of the goods and service to those specifications, or a statement of deviations and exceptions to the provisions of the Technical Specifications.

2.13.4 For purposes of the documentary evidence to be furnished pursuant to paragraph 2.13.3(c) above, the tenderer shall note that standards for workmanship, material, and equipment, as well as references to brand names or catalogue numbers designated by the Procurement entity in its Technical Specifications, are intended to be descriptive only and not restrictive. The tenderer may substitute alternative standards, brand names, and/or catalogue numbers in its tender, provided that it demonstrates to the Procurement entity's satisfaction that the substitutions ensure substantial equivalence to those designated in the Technical Specifications.

2.14 Tender Security

2.14.1 The tenderer shall furnish, as part of its tender, a tender security for the amount specified in the Appendix to Invitation to Tenderers.

2.14.2 The tender security shall be in the amount of 0.5 – 2 per cent of the tender price.

2.14.3 The tender security is required to protect the Procuring entity against the risk of Tenderer's conduct which would warrant the security's forfeiture, pursuant to paragraph 2.14.7.

- 2.14.4 The tender security shall be denominated in Kenya Shillings or in another freely convertible currency, and shall be in the form of a bank guarantee or a bank draft issued by a reputable bank located in Kenya or abroad, or a guarantee issued by a reputable insurance company in the form provided in the tender documents or another form acceptable to the Procuring entity and valid for thirty (30) days beyond the validity of the tender.
- 2.14.5 Any tender not secured in accordance with paragraph 2.14.1 and 2.14.3 will be rejected by the Procuring entity as non-responsive, pursuant to paragraph 2.22.
- 2.14.6 Unsuccessful Tenderer's tender security will be discharged or returned as promptly as possible as but not later than thirty (30) days after the expiration of the period of tender validity prescribed by the Procuring entity.
- 2.14.7 The successful Tenderer's tender security will be discharged upon the tenderer signing the contract, pursuant to paragraph 2.27 and furnishing the performance security, pursuant to paragraph 2.28.
- 2.14.8 The tender security may be forfeited:
- (a) if a tenderer withdraws its tender during the period of tender validity specified by the procuring entity on the Tender Form; or
 - (b) in the case of a successful tenderer, if the tenderer fails:
 - (i) to sign the contract in accordance with paragraph 2.27 or
 - (ii) to furnish performance security in accordance with paragraph 2.28.

2.15 Validity of Tenders

- 2.15.1 Tenders shall remain valid for 90 days or as specified in the Invitation to tender after the date of tender opening prescribed by the Procuring entity, pursuant to paragraph 2.18. A tender valid for a shorter period shall be rejected by the Procuring entity as non-responsive.
- 2.15.2 In exceptional circumstances, the Procuring entity may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The tender security provided under paragraph 2.14 shall also be suitably extended. A tenderer may refuse the request without forfeiting its tender security. A tenderer granting the request will not be required nor permitted to modify its tender.

2.16 Format and Signing of Tender

- 2.16.1 The tenderer shall prepare two copies of the tender, clearly marking each **“ORIGINAL TENDER”** and **“COPY OF TENDER,”** as appropriate. In the event of any discrepancy between them, the original shall govern.
- 2.16.2 The original and all copies of the tender shall be typed or written in indelible ink and shall be signed by the tenderer or a person or persons duly authorized to bind the tenderer to the contract. The latter authorization shall be indicated by written power-of-attorney accompanying the tender. All pages of the tender, except for unamended printed literature, shall be initialed by the person or persons signing the tender.
- 2.16.3 The tender shall have no interlineations, erasures, or overwriting except as necessary to correct errors made by the tenderer, in which case such corrections shall be initialed by the person or persons signing the tender.

2.17 Sealing and Marking of Tenders

- 2.17.1 The Tenderer shall seal the original and each copy of the tender in separate envelopes, duly marking the envelopes as **“ORIGINAL”** and **“COPY.”** The envelopes shall then be sealed in an outer envelope.
- 2.17.2 The inner and outer envelopes shall:
- (a) be addressed to the Procuring entity at the address given in the Invitation to Tender:
 - (b) bear, tender number and name in the Invitation for Tenders and the words, **“DO NOT OPEN BEFORE,” 13th June, 2018 at 11:00 a.m.**
- 2.17.3 The inner envelopes shall also indicate the name and address of the tenderer to enable the tender to be returned unopened in case it is declared “late”.
- 2.17.4 If the outer envelope is not sealed and marked as required by paragraph 2.17.2, the Procuring entity will assume no responsibility for the tender’s misplacement or premature opening.

2.18 Deadline for Submission of Tenders

- 2.18.1 Tenders must be received by the Procuring entity at the address specified under paragraph 2.17.2 no later than **13th June, 2018 at 11:00 a.m.**

2.18.2 The Procuring entity may, at its discretion, extend this deadline for the submission of tenders by amending the tender documents in accordance with paragraph 2.6, in which case all rights and obligations of the Procuring entity and candidates previously subject to the deadline will therefore be subject to the deadline as extended.

2.19 Modification and Withdrawal of Tenders

2.19.1 The tenderer may modify or withdraw its tender after the tender's submission, provided that written notice of the modification, including substitution or withdrawal of the tenders, is received by the Procuring Entity prior to the deadline prescribed for submission of tenders.

2.19.2 The Tenderer's modification or withdrawal notice shall be prepared, sealed, marked, and dispatched in accordance with the provisions of paragraph 2.17. A withdrawal notice may also be sent by cable, telex but followed by a signed confirmation copy, postmarked not later than the deadline for submission of tenders.

2.19.3 No tender may be modified after the deadline for submission of tenders.

2.19.4 No tender may be withdrawn in the interval between the deadline for submission of tenders and the expiration of the period of tender validity specified by the tenderer on the Tender Form. Withdrawal of a tender during this interval may result in the Tenderer's forfeiture of its tender security, pursuant to paragraph 2.14.7

2.19.5 The procuring entity may at any time terminate procurement proceedings before contract award and shall not be liable to any person for the termination.

2.19.6 The procuring entity shall give prompt notice of the termination to the tenderers and on request give its reasons for termination within 14 days of receiving the request from any tenderer.

2.20 Opening of Tenders

2.20.1 The Procuring entity will open all tenders in the presence of tenderers' representatives who choose to attend at IRA, 10th Floor, Meeting Room, **13th June, 2018 at 11:00** and in the location specified in the Invitation to Tender.

The tenderers' representatives who are present shall sign a register evidencing their attendance.

2.20.2 The tenderers' names, tender modifications or withdrawals, tender prices, discounts and the presence or absence of requisite tender security and such other details as the Procuring entity, at its discretion, may consider appropriate, will be announced at the opening.

2.20.3 The Procuring entity will prepare minutes of the tender opening.

2.21 Clarification of Tenders

2.21.1 To assist in the examination, evaluation and comparison of tenders the Procuring entity may, at its discretion, ask the tenderer for a clarification of its tender. The request for clarification and the response shall be in writing, and no change in the prices or substance of the tender shall be sought, offered, or permitted.

2.21.2 Any effort by the tenderer to influence the Procuring entity in the Procuring entity's tender evaluation, tender comparison or contract award decisions may result in the rejection of the tenderers' tender.

2.22 Preliminary Examination

2.22.1 The Procuring entity will examine the tenders to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the tenders are generally in order.

2.22.2 Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantify, the unit price shall prevail, and the total price shall be corrected. If the candidate does not accept the correction of the errors, its tender will be rejected, and its tender security forfeited. If there is a discrepancy between words and figures the amount in words will prevail

2.22.3 The Procuring entity may waive any minor informality or non-conformity or irregularity in a tender which does not constitute a material deviation, provided such waiver does not prejudice or effect the relative ranking of any tenderer.

2.22.4 Prior to the detailed evaluation, pursuant to paragraph 2.23 the Procuring entity will determine the substantial responsiveness of each tender to the tender documents. For purposes of these paragraphs, a substantially responsive tender is one, which conforms to all the terms and conditions of the tender documents without material deviations. The Procuring entity's determination

of a tender's responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence.

- 2.22.5 If a tender is not substantially responsive, it will be rejected by the Procuring entity and may not subsequently be made responsive by the tenderer by correction of the non-conformity.

2.23 Conversion to Single Currency

- 2.23.1 Where other currencies are used, the procuring entity will convert these currencies to Kenya Shillings using the selling exchange rate on the date of tender closing provided by the Central Bank of Kenya.

2.24 Evaluation and Comparison of Tenders

- 2.24.1 The Procuring entity will evaluate and compare the tenders which have been determined to be substantially responsive, pursuant to paragraph 2.22.
- 2.24.2 The tender evaluation committee shall evaluate the tender within 30 days of the validity period from the date of opening the tender.
- 2.24.3 A tenderer who gives false information in the tender document about its qualification or who refuses to enter into a contract after notification of contract award shall be considered for debarment from participating in future public procurement.

2.25 Preference

- 2.25.1 Preference where allowed in the evaluation of tenders shall not exceed 15%.

2.26 Contacting the Procuring entity

- 2.26.1 Subject to paragraph 2.21 no tenderer shall contact the Procuring entity on any matter related to its tender, from the time of the tender opening to the time the contract is awarded.
- 2.26.2 Any effort by a tenderer to influence the Procuring entity in its decisions on tender, evaluation, tender comparison, or contract award may result in the rejection of the Tenderer's tender.

2.27 Award of Contract

1. Post-qualification

- 2.27.1 In the absence of pre-qualification, the Procuring entity will determine to its satisfaction whether the tenderer that is selected

as having submitted the lowest evaluated responsive tender is qualified to perform the contract satisfactorily.

2.27.2 The determination will take into account the tenderer financial, technical, and production capabilities. It will be based upon an examination of the documentary evidence of the tenderers qualifications submitted by the tenderer, pursuant to paragraph 2.12.3 as well as such other information as the Procuring entity deems necessary and appropriate.

2.27.3 An affirmative determination will be a prerequisite for award of the contract to the tenderer. A negative determination will result in rejection of the Tenderer's tender, in which event the Procuring entity will proceed to the next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform satisfactorily.

2. Award Criteria

2.27.4 The Procuring entity will award the contract to the successful tenderer(s) whose tender has been determined to be substantially responsive and has been determined to be the lowest evaluated tender, provided further that the tenderer is determined to be qualified to perform the contract satisfactorily.

3. Procuring entity's Right to Vary quantities

2.27.5 The Procuring entity reserves the right at the time of contract award to increase or decrease the quantity of goods originally specified in the Schedule of requirements without any change in unit price or other terms and conditions

4. Procuring entity's Right to Accept or Reject Any or All Tenders

2.27.6 The Procuring entity reserves the right to accept or reject any tender, and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected tenderer or tenderers or any obligation to inform the affected tenderer or tenderers of the grounds for the Procuring entity's action

2.28 Notification of Award

2.28.1 Prior to the expiration of the period of tender validity, the Procuring entity will notify the successful tenderer in writing that its tender has been accepted.

- 2.28.2 The notification of award will constitute the formation of the Contract but will have to wait until the contract is finally signed by both parties.
- 2.28.3 Upon the successful Tenderer's furnishing of the performance security pursuant to paragraph 2.28, the Procuring entity will promptly notify each unsuccessful Tenderer and will discharge its tender security, pursuant to paragraph 2.14.

2.29 Signing of Contract

- 2.29.1 At the same time as the Procuring entity notifies the successful tenderer that its tender has been accepted, the Procuring entity will send the tenderer the Contract Form provided in the tender documents, incorporating all agreements between the parties.
- 2.29.2 The parties to the contract shall have it signed within 30 days from the date of notification of contract award unless there is an administrative review request.
- 2.29.3 Within thirty (30) days of receipt of the Contract Form, the successful tenderer shall sign and date the contract and return it to the Procuring entity.

2.30 Performance Security

- 2.30.1 Within Thirty (30) days of the receipt of notification of award from the Procuring entity, the successful tenderer shall furnish the performance security in accordance with the Conditions of Contract, in the Performance Security Form provided in the tender documents, or in another form acceptable to the Procuring entity.
- 2.30.2 Failure of the successful tenderer to comply with the requirements of paragraph 2.27 or paragraph 2.28 shall constitute sufficient grounds for the annulment of the award and forfeiture of the tender security, in which event the Procuring entity may make the award to the next lowest evaluated Candidate or call for new tenders.

2.31 Corrupt or Fraudulent Practices

- 2.31.1 The Procuring entity requires that tenderers observe the highest standard of ethics during the procurement process and execution of contracts when used in the present regulations, the following terms are defined as follows:
- (i) "corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution; and

- (ii) “fraudulent practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Procuring entity, and includes collusive practice among tenderer (prior to or after tender submission) designed to establish tender prices at artificial non-competitive levels and to deprive the Procuring entity of the benefits of free and open competition.

2.31.2 The procuring entity will reject a proposal for award if it determines that the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question.

2.31.3 Further a tenderer who is found to have indulged in corrupt or fraudulent practices risks being debarred from participating in public procurement in Kenya.

Appendix to Instructions to Tenderers

The following information regarding the particulars of the tender shall complement supplement or amend the provisions of the instructions to tenderers. Wherever there is a conflict between the provision of the instructions to tenderers and the provisions of the appendix, the provisions of the appendix herein shall prevail over those of the instructions to tenderers.

INSTRUCTIONS TO TENDERERS REFERENCE	PARTICULARS OF APPENDIX TO INSTRUCTIONS TO TENDERS
2.1.1	Eligible Tenderers to all citizen contractors
2.3.2	The price to be charged for the tender document is free of charge and is downloadable from IRA website www.ira.go.ke or IFMIS website http://supplier.treasury.go.ke
2.10.4	The validity period of the tender shall be 120 days from the tender closing date.
2.12.3	<p>You are required to demonstrate your technical and financial capability to execute the assignment.</p> <p>Please provide evidence of having done similar works i.e. copies of LPO, contracts, or award letters. You are also required to demonstrate that you have the capacity to provide Backup Solution As a Service.</p> <p>The following Mandatory Documents are required to be submitted:</p> <ul style="list-style-type: none"> (i) Certificate of Registration/Incorporation (ii) Valid Tax Compliance Certificate from Kenya Revenue Authority (KRA).The certificate should be valid as at the day of tender submission (IRA shall verify the validity of the same with KRA); (iii) Filled Confidential Business Questionnaire Form (MUST be filled and signed by authorized signatory); (iv) Attach copy of Valid Single Business Permit from County Government; (v) Properly bound document/ well presented document. All pages of the tender document should be serialized or serially numbered in the format required; (vi) Audited Financial statements for the past three years (i.e. the most recent three years: 2017 or 2016, 2015 and 2014);

	<p>(vii) Manufacturers Authorization form of the appliances being offered/ proposed (This shall be verified with the respective Manufacturer or manufacturer distribution channel);</p> <p>(viii) Pre-Tender Clearance Certificate (this will be issued out during the day of pre-bid meeting);</p> <p>(ix) Self-Declaration Form not to engage in Corrupt or fraudulent actions (R 62)</p>
2.14.4	The tender security of Kshs. 50,000.00 valid for 30 days beyond the tender validity period. The tender security shall be from a reputable bank or insurance company approved by Public Procurement Regulatory Authority in the format provided. Firms that hold Valid Certificates of Youth, Women and Persons with Disability issued by the National Treasury will be exempted from this requirement.
2.17.1	The original and two copies of tender document shall be placed in a sealed envelope clearly marked " ORIGINAL " and " COPY " and addressed as stated in the invitation to tender.
2.18.1	The closing date shall be 13th June, 2018 at 11:00 a.m.
2.27.4	The evaluation criteria to be applied shall be as follows: -

EVALUATION CRITERIA	MAXIMUM SCORE
i) Compliance with the terms of reference (as provided for in section 5.2 Particulars)	40Marks
ii) Firm's experience in offering backup solution (provide evidence of LPOs or copies of similar contracts executed with other clients) <ul style="list-style-type: none"> • 5 or more reference sites – 25 marks • 4 reference sites – 20 marks • 3 reference sites – 15 marks • 2 reference sites - 10marks • 1 reference site – 5 marks • No reference site - 0 	25Marks
iii) Qualifications of the Key technical and project staff responsible for the solution delivery:- <p>a) Project Manager - Should be :-</p> <ul style="list-style-type: none"> • Graduate and should have specialization in Computer Science, Engineering IT or related degree; • Should have minimum of 6 years' experience in project management; • Should have Prince 2, PMP, CMP, a PMI or other equivalent project management certifications and / or training in project management; <p>b) Solution Architect/ Engineer – should be:-</p> <ul style="list-style-type: none"> • Graduate with specialization in Computer Science , Engineering IT or related degree; • Should have minimum 5 years' experience in Solution design and implementation; • Should possess certifications in the Open Group Architecture Framework (TOGAF) certified architect (attach evidence) 	30 marks
iv) Firm's proof of ownership/lease of office space where the data centre is located (indicate the location in the proposal and provide necessary evidence to collaborate the same either in form of lease agreements, titles or otherwise)	5 Marks
TOTAL SCORE	100

	<p>Item</p> <p>The evaluation criteria for the Technical and Financial proposals will be as follows:</p> <p>(i) Technical Evaluation Weighting: the total technical score will be 80% to pass to financial evaluation stage.</p> <p>(ii) Award Any bidder scoring 80% from the technical evaluation will have their financial bid evaluated. The award will be made to the lowest priced bidder.</p>		
2.29.1	Performance security shall be 10% of the total contract sum from reputable bank in Kenya valid for 6 months from the date of issue.		

SECTION III: GENERAL CONDITIONS OF CONTRACT

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SECTION III - GENERAL CONDITIONS OF CONTRACT

3.1 Definitions

3.1.1 In this Contract, the following terms shall be interpreted as indicated:-

- (a) “The Contract” means the agreement entered into between the Procuring entity and the tenderer, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- (b) “The Contract Price” means the price payable to the tenderer under the Contract for the full and proper performance of its contractual obligations.
- (c) “The Goods” means all of the equipment, machinery, and/or other materials, which the tenderer is required to supply to the Procuring entity under the Contract.
- (d) “The Procuring entity” means the organization purchasing the Goods under this Contract.
- (e) “The Tenderer” means the individual or firm supplying the Goods under this Contract.

3.2 Application

3.2.1 These General Conditions shall apply in all Contracts made by the Procuring entity for the procurement installation and commissioning of equipment

3.3 Country of Origin

3.3.1 For purposes of this clause, “Origin” means the place where the Goods were mined, grown or produced.

3.3.2 The origin of Goods and Services is distinct from the nationality of the tenderer.

3.4 Standards

3.4.1 The Goods supplied under this Contract shall conform to the standards mentioned in the Technical Specifications.

3.5 Use of Contract Documents and Information

3.5.1 The tenderer shall not, without the Procuring entity’s prior written consent, disclose the Contract, or any provision therefore, or any specification, plan, drawing, pattern, sample, or information furnished by

or on behalf of the Procuring entity in connection therewith, to any person other than a person employed by the tenderer in the performance of the Contract.

3.5.2 The tenderer shall not, without the Procuring entity's prior written consent, make use of any document or information enumerated in paragraph 3.5.1 above

3.5.3 Any document, other than the Contract itself, enumerated in paragraph 3.5.1 shall remain the property of the Procuring entity and shall be returned (all copies) to the Procuring entity on completion of the Tenderer's performance under the Contract if so required by the Procuring entity

3.6 **Patent Rights**

3.6.1 The tenderer shall indemnify the Procuring entity against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the Goods or any part thereof in the Procuring entity's country

3.7 **Performance Security**

3.7.1 Within thirty (30) days of receipt of the notification of Contract award, the successful tenderer shall furnish to the Procuring entity the performance security in the amount specified in Special Conditions of Contract.

3.7.2 The proceeds of the performance security shall be payable to the Procuring entity as compensation for any loss resulting from the Tenderer's failure to complete its obligations under the Contract.

3.7.3 The performance security shall be denominated in the currency of the Contract, or in a freely convertible currency acceptable to the Procuring entity and shall be in the form of a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in Kenya or abroad, acceptable to the Procuring entity, in the form provided in the tender documents.

3.7.4 The performance security will be discharged by the Procuring entity and returned to the Candidate not later than thirty (30) days following the date of completion of the Tenderer's performance obligations under the Contract, including any warranty obligations, under the Contract

3.8 **Inspection and Tests**

3.8.1 The Procuring entity or its representative shall have the right to inspect and/or to test the goods to confirm their conformity to the Contract specifications. The Procuring entity shall notify the tenderer in writing in

a timely manner, of the identity of any representatives retained for these purposes.

3.8.2 The inspections and tests may be conducted in the premises of the tenderer or its subcontractor(s), at point of delivery, and/or at the Goods' final destination if conducted on the premises of the tenderer or its subcontractor(s), all reasonable facilities and assistance, including access to drawings and production data, shall be furnished to the inspectors at no charge to the Procuring entity.

3.8.3 Should any inspected or tested goods fail to conform to the Specifications, the Procuring entity may reject the equipment, and the tenderer shall either replace the rejected equipment or make alterations necessary to make specification requirements free of costs to the Procuring entity.

3.8.4 The Procuring entity's right to inspect, test and where necessary, reject the goods after the Goods' arrival shall in no way be limited or waived by reason of the equipment having previously been inspected, tested and passed by the Procuring entity or its representative prior to the equipment delivery.

3.8.5 Nothing in paragraph 3.8 shall in any way release the tenderer from any warranty or other obligations under this Contract.

3.9 **Packing**

3.9.1 The tenderer shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the Contract.

3.9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the Contract

3.10 **Delivery and Documents**

3.10.1 Delivery of the Goods shall be made by the tenderer in accordance with the terms specified by Procuring entity in its Schedule of Requirements and the Special Conditions of Contract

3.11 **Insurance**

3.11.1 The Goods supplied under the Contract shall be fully insured against loss or damage incidental to manufacturer or acquisition, transportation, storage, and delivery in the manner specified in the Special conditions of contract.

3.12 Payment

3.12.1 The method and conditions of payment to be made to the tenderer under this Contract shall be specified in Special Conditions of Contract

3.12.2 Payments shall be made promptly by the Procuring entity as specified in the contract

3.13 Prices

3.13.1 Prices charged by the tenderer for goods delivered and services performed under the Contract shall not, with the exception of any price adjustments authorized in Special Conditions of Contract, vary from the prices by the tenderer in its tender.

3.13.2 Contract price variations shall not be allowed for contracts not exceeding one year (12 months)

3.13.3 Where contract price variation is allowed, the variation shall not exceed 10% of the original contract price.

3.13.4 Price variation request shall be processed by the procuring entity within 30 days of receiving the request.

3.14. Assignment

3.14.1 The tenderer shall not assign, in whole or in part, its obligations to perform under this Contract, except with the Procuring entity's prior written consent

3.15 Subcontracts

3.15.1 The tenderer shall notify the Procuring entity in writing of all subcontracts awarded under this Contract if not already specified in the tender. Such notification, in the original tender or later, shall not relieve the tenderer from any liability or obligation under the Contract

3.16 Termination for default

3.16.1 The Procuring entity may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the tenderer, terminate this Contract in whole or in part

- (a) if the tenderer fails to deliver any or all of the goods within the period(s) specified in the Contract, or within any extension thereof granted by the Procuring entity
- (b) if the tenderer fails to perform any other obligation(s) under the Contract

- (c) if the tenderer, in the judgment of the Procuring entity has engaged in corrupt or fraudulent practices in competing for or in executing the Contract

3.16.2 In the event the Procuring entity terminates the Contract in whole or in part, it may procure, upon such terms and in such manner as it deems appropriate, equipment similar to those undelivered, and the tenderer shall be liable to the Procuring entity for any excess costs for such similar goods.

3.17 Liquidated Damages

3.17.1. If the tenderer fails to deliver any or all of the goods within the period(s) specified in the contract, the procuring entity shall, without prejudice to its other remedies under the contract, deduct from the contract prices liquidated damages sum equivalent to 0.5% of the delivered price of the delayed items up to a maximum deduction of 10% of the delayed goods. After this the tenderer may consider termination of the contract.

3.18 Resolution of Disputes

3.18.1 The procuring entity and the tenderer shall make every effort to resolve amicably by direct informal negotiation and disagreement or dispute arising between them under or in connection with the contract.

3.18.2 If, after thirty (30) days from the commencement of such informal negotiations both parties have been unable to resolve amicably a contract dispute, either party may require adjudication in an agreed national or international forum, and/or international arbitration.

3.19 Language and Law

3.19.1 The language of the contract and the law governing the contract shall be English language and the Laws of Kenya respectively unless otherwise stated.

3.20 Force Majeure

3.20.1 The tenderer shall not be liable for forfeiture of its performance security or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

SECTION IV - SPECIAL CONDITIONS OF CONTRACT

4.1. Special Conditions of Contract shall supplement the General Conditions of Contract. Whenever there is a conflict, between the GCC and the SCC, the provisions of the SCC herein shall prevail over these in the GCC.

42. Special conditions of contract as relates to the GCC

REFERENCE OF GCC	SPECIAL CONDITIONS OF CONTRACT
3.7.1	<i>The performance security shall be furnished within 16 days from the order date</i>
3.12.1	<i>Terms of payment- Payment will be made 30 days from date of complete delivery installation and commissioning</i>
3.18.1	<i>Any dispute arising out of the Contract which cannot be amicably settled between the parties shall be referred by either party to the arbitration and final decision of a person to be agreed between the parties. Failing agreement to concur in the appointment of an Arbitrator, the Arbitrator shall be appointed by the chairman of the Chartered Institute of Arbitrators, Kenya branch, on the request of the applying party.</i>

SECTION V - TECHNICAL SPECIFICATIONS

5.1 General

- 5.1.1 These specifications describe the requirements for goods. Tenderers are requested to submit with their offers the detailed specifications, drawings, catalogues, etc for the products they intend to supply
- 5.1.2 Tenderers must indicate on the specifications sheets whether the equipment offered comply with each specified requirement.
- 5.1.3 All the dimensions and capacities of the equipment to be supplied shall not be less than those required in these specifications. Deviations from the basic requirements, if any shall be explained in detail in writing with the offer, with supporting data such as calculation sheets, etc. The procuring entity reserves the right to reject the products, if such deviations shall be found critical to the use and operation of the products.
- 5.1.4 The tenderers are requested to present information along with their offers as follows:
- (i) Shortest possible delivery period of each product
 - (ii) Information on proper representative and/or workshop for back-up service/repair and maintenance including their names and addresses.

5.2 PARTICULARS

TERMS OF REFERENCE FOR PROVISION OF BACKUP SOLUTION AS A SERVICE

1.0 Overview

The desire of the IRA is to implement a Backup Solution taking into account the current ICT storage Infrastructure as well as the additional criteria outlined below. This document defines the backup and recovery plan proposed to ensure all the data and systems are backed up. These data and systems are typically servers and all the online systems that are in use within the authority. The purpose of this proposal is to provide a successful procedure for backup and recovery of critical data and servers. Servers expected to be backed up include the documents server, the mail server, AD server and all other servers hosting systems applications. Databases expected to be backed up include; ERS database, online system database, Dynamic NAV database and all other databases hosting the data.

2.0 Objective/Purpose

The objective of Backup and recovery plan is to develop a backup and recovery strategy for IRA ICT systems, servers, databases and systems. This will ensure it is not lost and can be recovered in the event of an equipment failure, intentional destruction of data, or a disaster.

Also, to establish policies and procedures whereby the critical systems at IRA's Data Centre(s) can be restored in a timely and orderly manner and systems can be operated on an interim basis, thereby helping to ensure that all critical business functions relying on computer systems continue to operate in the case of a disaster.

The solution provider should be able to carry out the following: -

- Provide backup solution on site and replicate backup data to hosted DR site;
- Provide a secure offsite datacenter to hold backup data replicated from primary site within Kenya's Geographical boundaries;
- Provide Backup data DR services to the Authority;
- Provide day to day support on the data recovery for the Authority;
- Advice the Authority on best practices as far as provision of Disaster Recovery Services is concerned as the need may arise;
- To provide effective and efficient Backup and recovery support services that are essential for smooth operations for IRA; and
- To improve and enhance the work environment by availing data immediately should fault occur at the primary site.

3.0 Scope of work and solution capabilities

This backup and recovery plan includes, but is not limited to, backup and recovery of file and system servers, mail servers, database servers, web servers and domain controllers.

The expected backup solution should meet all the listed capabilities and bidders are required to indicate if their solution will comply or not comply with each requirement individually. Bidders will be required to indicate “Complied” or “Not Complied” against each requirement below;

- 1) Must provide a solution to backup faster, reduce the time and network bandwidth it takes to backup first into a backup appliance at the primary and then replicate to the remote/DR site;
- 2) After the full backup, it must be incremental forever to reduce backup time;
- 3) Must not affect performance of production systems;
- 4) Must provide an ability to directly mount read/writeable copies of the backups from the backup appliance without restore time;
- 5) Each incremental backup must be a full backup at that point in time;
- 6) Must provide the ability to mount several copies of backup for Test/Dev/UAT from the backup appliance itself, without much restore time and any additional disk capacity;
- 7) Must backup in native format e.g. ASM, Vmdk, file system, (Must maintain same data format without compressed tar format);
- 8) Must have the ability to replicate to remote site and ability to mount backups in remote site;
- 9) Must replicate only change blocks to save bandwidth between sites (i.e. between the primary and the DR/Remote site);
- 10) Must support backups in following OS/Hypervisors: Linux, Windows, Solaris, HP-UX, & IBM AIX, Vmware & HyperV
- 11) Must support backups of following databases: MSSQL, Oracle, MySQL, Sybase, etc;
- 12) Must be easy to manage from a single GUI;
- 13) Must provide updates on email and mobile device the status of backups as they occur;
- 14) Must be able integrate with public cloud like AWS, Azure etc for long term backup store;
- 15) Onsite training should be provided for 4 technical staff
- 16) The system must have a yearly renewable support(SLA) by local support partner;
- 17) The solution must be provided for primary and DR site;
- 18) Hardware/Software must Carry warranty support for 1 year;
- 19) Provision of at least one (1) terabyte backup license for onsite and offsite backup. Backup appliance connected to the production network to serve backup requests over the network. The storage will host all backup data;
- 20) Clear reporting for completions or errors of Systems backup through appropriate channels e.g. mobile and/or emails;
- 21) Storage to cover maximum 7 years recommended days of retention.
- 22) Additionally, the Data recovery plan must provide administrative support activities for the recovery process.

- 23) Provision of DR data center that should be properly secured and manned 24x7;
- 24) Provision of access to the datacenter for IRA ICT Staff at all times whenever need arises;
- 25) Where faults have been discovered on the Backup infrastructure, the service provider to repair the malfunction; and
- 26) The DR site service provider must also provide reliable remote connection to the Backup/remote data center.

4.0 Backup/Remote Data Centre

The backup/Remote data center to be provided for the purposes of hosting the backups should meet all the listed capabilities and bidders are required to indicate if their solution will comply or not comply with each requirement individually. Bidders will be required to indicate “Complied” or “Not Complied” against each of the following minimum requirements:-

- a) Dual Input power feed from the main power lines/supply;
- b) Capability to provide a point-to-point VPN connectivity on fibre;
- c) A 24-Hours CCTV Surveillance camera which has a redundant offsite data recovery recording storage location;
- d) Have an automated access control system that is regularly maintained evidence of maintenance to be provided;
- e) Have a fire suppression system that is regularly maintained evidence of maintenance to be provided;
- f) Have a flooding and moisture detection system that is well maintained evidence of maintenance to be provided;
- g) Have a well-maintained air conditioning system evidence of maintenance to be provided;
- h) Have a well-maintained temperature detection system evidence of maintenance to be provided and past records of the different temperatures taken at different time intervals to be provided;
- i) Have a power backup system in place and must be well maintained evidence of maintenance to be provided;
- j) Have a backup standby generator in place and must be well maintained evidence of maintenance to be provided;
- k) The location should be easily accessible served by a well maintained road network infrastructure;
- l) The data center should be properly done with a false floor to cater for smart cabling;
- m) Valid network facilities provider license issued by the Communication Authority of Kenya under the unified licensing framework (ULF); and
- n) Tier 3 data center certification from the relevant authority (e.g. Uptime institute).

All the above shall be ascertained by IRA team while conducting a site visit/due diligence as part of the evaluation.

The scope of plan covers the systems that directly support the most critical business functions.

This plan applies to the systems running primarily in the Data Centre located at Zep-re Place 6th floor, the operational processes that support the systems, and the support staff that are responsible for the operation.

5.0 Current Infrastructure

IRA server infrastructure is all virtualized using VMWare, running ESXI 5.0 hosts and HP Power servers.

The ICT infrastructure consists of three data stores running Virtual machines on ESXI 5.0 VMware. The storage and virtual machines is as outlined in **Annex 1**.

6.0 Backup and Recovery Strategy Components

Proposed backup and recovery strategy must provide at least the following three components:

(i) Backing up of servers, data and databases

This involves making available verified copies of the virtual machines. The proposed forms of backup is automated onsite and offsite backup which ensures selected servers are backed up.

(ii) Restoring and recovering of backed up files and servers

This involves provision of ability to load and verify the backed up instances of virtual machine so that a recovery can be performed.

(iii) Proving the strategy

This involves provision for initial and periodic failure drills with critical post-drill analysis. This will assist to prove the integrity of the strategy by picking a failure mode, dropping the database or server, and announcing to the team that the system has become unusable. This must prove that every step of the strategy is appropriate, executable, and produces the desired outcome in the expected timeframe.

These periodic catastrophes highlight any flaws in the processes and enable Authority to confirm the ability to meet the established critical timeframe for getting back online.

7.0 Backup Methodology

The proposed approach to carry out backup is automated onsite backup and replication of backup data to offsite where the backup storage media will be kept at a different geographic location from the source/primary. The backup is done automatically through the network and backed up data is replicated to offsite data center.

In this methodology, backup processes are ongoing or done continuously or frequently to a storage medium that is always connected to the source being backed up. It does not involve human intervention to plug in drives and storage media for backups to run. Created backups can be accessed, restored or administered while located at source location or any other location.

The frequency and the type of backups will be determined by the client and the service provider but must meet minimum requirements of ensuring restoration of up to data and servers.

8.0 Data to be Backed Up

Systems to be backed up include:

1. File server
2. Virtual server instances
3. SQL Databases (for all the systems)

9.0 Experience of the Service Provider

a) Reference Sites

The service provider should provide at least three local (within Kenya) reference sites should be provided with the following information:

- i. Brief of the work done or services rendered
- ii. Value of contracts,
- iii. Duration of project, and
- iv. Contact person with both reachable phone number and email.

b) Evidence of work performed

The service provider will be required to provide:

- v. LPO's, LSO's or contracts should be attached to verify the above information. The contacts at the reference sites **shall be contacted for verification of the information presented;** and
- vi. Reference letters for the assignments performed above.

10.0 ACCEPTANCE

A two-week test period will be used by the Authority to evaluate the implemented Backup Solution. After the selected Backup Solution has been successfully implemented, the IRA and the Vendor shall agree the sign-off and acceptance of the solution. Acceptance of the Backup Solution shall be based on the results of the test period. If during the test period, the Backup Solution experiences no failures and functions according to the requirements of the Authority, the Backup Solution shall be considered accepted.

11.0 SERVICE AND MAINTENANCE

The Vendor must have staff(s) that is/are knowledgeable and capable of servicing and maintaining all of the equipment proposed in the solution. The costs for installation, service, maintenance, and support must include support from the successful Vendor.

12.0 DURATION OF CONTRACT

The successful tenderer will be awarded a one-year contract and which may be renewed annually up to a maximum period of three-years. The renewal of contract will be at the sole discretion of the Authority subject to satisfactory performance.

13.0 PAYMENT SCHEDULE

Payment will be made upon delivery, installation and testing of the Backup and recovery strategy solution.

14.0 Mandatory requirements

Please refer to the appendix to Information to tenderers

15.0 Project Management

The implementation of this project must be done based on project management frameworks like PRINCE2, PMP, CCPM, etc.

The proposed service provider's team should have at minimum the following key resources:-

Project Manager: - Please refer to the appendix to Information to tenderers

Solution Architect/Engineer: - Please refer to the appendix to Information to tenderers

16.0 ANNEX 1: CURRENT IRA ICT INFRASTRUCTURE

Data Storage	Virtual machine Name	Applications running	Specifications
Data Storage 1	Server 01	Ms SQL server 2008 R2	Provisioned Space: 428.11GB Used Space: 428.11GB Operating system: Windows server 2008 R2
	Server 02	TQM, Fortis SQL DB	Provisioned Space: 1.56 TB Used Space: 1.56 TB Microsoft Windows Server 2008 R2 (64-bit)
Data Storage 2	Server 01	File server, Secondary DC	Provisioned Space: 2.21TB Used Space: 2.21TB Operating system: Microsoft Windows Server 2008 R2 (64-bit)
	Server 02	Publisher CUCM	Red Hat Enterprise Linux 5 (32-bit) Provisioned Space: 80.11 GB

			Used Space: 80.11 GB
Server 03	ERS Builder Backup		Provisioned Space: 34.11 GB Used Space: 34.11 GB Operating system: Microsoft Windows 7 (64-bit)
Server 04	Fortis app		Provisioned Space: 536.11 GB Used Space: 536.11 GB Operating system: Microsoft Windows Server 2008 R2 (64-bit)
Server 05	Memory soft, Pastel, Teammate, SQL server 2008 R2		Provisioned Space: 2.16 TB Used Space: 2.16 TB Operating system: Microsoft Windows Server 2008 R2 (64-bit)
Server 06	Online licensing system		Provisioned Space: 208.11 GB Used Space: 208.11 GB Operating system: Microsoft Windows Server 2008 R2 (64-bit)
Server 07	ERS Vizor portal		Provisioned Space: 316.11 GB Used Space: 316.11 GB Operating system: Windows server 2008 R2
Server 08	ERS Vizor Centre		Provisioned Space: 320.11 GB Used Space: 320.11 GB Operating system: Windows server 2008 R2
Server 09	ERS Test Db Server SQL Server2008R2		Provisioned Space: 428.11 GB Used Space: 428.11 GB Operating system: Windows server 2008 R2
Server 10	ERS Test Vizor portal		Provisioned Space: 316.11 GB Used Space: 316.11 GB Operating system: Windows server 2008 R2
Server 11	ERS Test Vizor centre		Provisioned Space: 300 GB Used Space: 245 GB Operating system: Windows server 2008 R2

	Server 12	Nav 2009	Provisioned Space: 1.16 TB Used Space: 1.16 TB Operating system: Microsoft Windows Server 2008 R2 (64-bit)
Server 4	Server 13	Active Directory, Exchange Mail server	Provisioned Space: 1.9 TB Used Space: 523 GB Operating system: Microsoft Windows Server 2008 Standard

SECTION VI - SCHEDULE OF REQUIREMENTS

S/No.	Item Description	Qty	Delivery schedule (shipment)
1	Provision of Backup Solution	Lot	Bidder to indicate

SECTION VII -PRICE SCHEDULE FOR THE PROVISION OF BACKUP SOLUTION

Tender No. IRA/231/2017-2018

ITEM DESCRIPTION	QTY	QUARTERLY COST	ANNUAL COST
A	B	C	D [C x 4]
Backup Solution as a service	Lot		
Hardware costs (if any - one off cost is expected here)			
SUB TOTAL			
ADD VAT			
GRAND TOTAL			

We undertake, if our tender is accepted, to supply the goods in accordance with the schedule rates and delivery dates specified herein above.

Name of the Firm:

Name of signatory:

In the capacity of:.....

Authorized Signature:.....

Date:.....

Company Rubber Stamp/Seal.....

SECTION VIII - STANDARD FORMS

Notes on the sample Forms

1. Form of Tender - The form of tender must be completed by the tenderer and submitted with the tender documents. It must also be duly signed by duly authorized representatives of the tenderer.
2. Confidential Business Questionnaire Form -This form must be completed by the tenderer and submitted with the tender documents.
3. Tender Security Form - When required by the tender documents the tender shall provide the tender security either in the form included herein or in another format acceptable to the procuring entity.
4. Contract Form - The Contract Form shall not be completed by the tenderer at the time of submitting the tender. The Contract Form shall be completed after contract award and should incorporate the accepted contract price.
5. Performance Security Form - The performance security form should not be completed by the tenderers at the time of tender preparation. Only the successful tenderer will be required to provide performance security in the form provided herein or in another form acceptable to the procuring entity.
6. Bank Guarantee for Advance Payment Form - When Advance payment is requested for by the successful bidder and agreed by the procuring entity, this form must be completed fully and duly signed by the authorized officials of the bank.
7. Manufacturers Authorization Form - When required by the tender documents this form must be completed and submitted with the tender documents. This form will be completed by the manufacturer of the goods where the tenderer is an agent.
8. Corruption Declaration Form – This form must be filled and submitted together with the tender document.

8.1 FORM OF TENDER

Date _____
Tender No. _____

To: _____

[name and address of procuring entity]

Gentlemen and/or Ladies:

1. Having examined the tender documents including Addenda Nos. *[insert numbers]*, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to supply deliver, install and commission (..... *(insert equipment description)*) in conformity with the said tender documents for the sum of *(total tender amount in words and figures)* or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Tender.

2. We undertake, if our Tender is accepted, to deliver install and commission the equipment in accordance with the delivery schedule specified in the Schedule of Requirements.

3. If our Tender is accepted, we will obtain the guarantee of a bank in a sum of equivalent to _____ percent of the Contract Price for the due performance of the Contract , in the form prescribed by *(Procuring entity)*.

4. We agree to abide by this Tender for a period of *[number]* days from the date fixed for tender opening of the Instructions to tenderers, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

5. This Tender, together with your written acceptance thereof and your notification of award, shall constitute a Contract, between us. Subject to signing of the Contract by the parties.

6. We understand that you are not bound to accept the lowest or any tender you may receive.

Dated this _____ day of _____ 2018

[Signature]

[in the capacity of]

Duly authorized to sign tender for an on behalf of _____

8.2 CONFIDENTIAL BUSINESS QUESTIONNAIRE FORM

You are requested to give the particulars indicated in Part 1 and either Part 2(a), 2(b) or 2 (c) whichever applied to your type of business
 You are advised that it is a serious offence to give false information on this form

Part 1 – General:
 Business Name.....
 Location of business premises.
 Plot No.Street/Road
 Postal Address
 Tel Nos.
 Mobile Nos.
 Fax No.
 E mailwebsite
 Nature of Business
 Registration Certificate No.....
 Maximum value of business which you can handle at any one time – Kshs.

 Name of your bankers Branch.....

	<p>Part 2 (a) – Sole Proprietor Your name in full Age NationalityCountry of origin Citizenship details</p>																				
	<p>Part 2 (b) Partnership Given details of partners as follows:</p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Name</th> <th style="text-align: left;">Nationality</th> <th style="text-align: left;">Citizenship Details</th> <th style="text-align: left;">Shares</th> </tr> </thead> <tbody> <tr> <td>1)</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> <tr> <td>2)</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> <tr> <td>3)</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> <tr> <td>4)</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> </tbody> </table>	Name	Nationality	Citizenship Details	Shares	1)	2)	3)	4)
Name	Nationality	Citizenship Details	Shares																		
1)																		
2)																		
3)																		
4)																		
	<p>Part 2 (c) – Registered Company Private or Public State the nominal and issued capital of company- Nominal Kshs. Issued Kshs. Given details of all directors as follows</p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Name</th> <th style="text-align: left;">Nationality</th> <th style="text-align: left;">Citizenship Details</th> <th style="text-align: left;">Shares</th> </tr> </thead> <tbody> <tr> <td>1.....</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> <tr> <td>2.</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> <tr> <td>3.</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> </tbody> </table>	Name	Nationality	Citizenship Details	Shares	1.....	2.	3.				
Name	Nationality	Citizenship Details	Shares																		
1.....																		
2.																		
3.																		
Date: Signature of Candidate:.....																					

- If a Kenya Citizen, indicate under “Citizenship Details” whether by Birth, Naturalization or registration.

8.3 TENDER SECURITY FORM

Whereas [name of the tenderer]
(hereinafter called "the tenderer") has submitted its tender dated [date
of submission of tender] for the supply, installation and commissioning of
.....[name and/or description of the equipment] (hereinafter called
"the Tender") KNOW ALL PEOPLE by these
presents that WE of having our
registered office at (hereinafter called "the Bank"), are
bound unto [name of Procuring entity} (hereinafter called "the
Procuring entity") in the sum of for which payment well
and truly to be made to the said Procuring entity, the Bank binds itself,
its successors, and assigns by these presents. Sealed with the Common Seal of
the said Bank this _____ day of _____ 20 _____
_____.

THE CONDITIONS of this obligation are:-

1. If the tenderer withdraws its Tender during the period of tender validity specified by the tenderer on the Tender Form; or
2. If the tenderer, having been notified of the acceptance of its Tender by the Procuring entity during the period of tender validity:
 - (a) fails or refuses to execute the Contract Form, if required; or
 - (b) fails or refuses to furnish the performance security in accordance with the Instructions to tenderers;

We undertake to pay to the Procuring entity up to the above amount upon receipt of its first written demand, without the Procuring entity having to substantiate its demand, provided that in its demand the Procuring entity will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

This tender guarantee will remain in force up to and including thirty (30) days after the period of tender validity, and any demand in respect thereof should reach the Bank not later than the above date.

[signature of the bank]_____

(Amend accordingly if provided by Insurance Company)

8.4 CONTRACT FORM

THIS AGREEMENT made the _____ day of _____ 20 _____ between [name of Procurement entity] of [country of Procurement entity] (hereinafter called "the Procuring entity) of the one part and [name of tenderer] of [city and country of tenderer] (hereinafter called "the tenderer") of the other part;

WHEREAS the Procuring entity invited tenders for certain goods] and has accepted a tender by the tenderer for the supply of those goods in the sum of [contract price in words and figures] (hereinafter called "the Contract Price).

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to:
2. The following documents shall be deemed to form and be read and construed as part of this Agreement viz:
 - (a) the Tender Form and the Price Schedule submitted by the tenderer
 - (b) the Schedule of Requirements
 - (c) the Technical Specifications
 - (d) the General Conditions of Contract
 - (e) the Special Conditions of contract; and
 - (f) the Procuring entity's Notification of Award
3. In consideration of the payments to be made by the Procuring entity to the tenderer as hereinafter mentioned, the tender hereby covenants with the Procuring entity to provide the goods and to remedy defects therein in conformity in all respects with the provisions of the Contract
4. The Procuring entity hereby covenants to pay the tenderer in consideration of the provisions of the goods and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Signed, sealed, delivered by _____ the _____ (for the Procuring entity
Signed, sealed, delivered by _____ the _____ (for the tenderer in the
presence of _____

(Amend accordingly if provided by Insurance Company)

8.5 PERFORMANCE SECURITY FORM

To
[*name of Procuring entity*]

WHEREAS [*name of tenderer*] (hereinafter called “the tenderer”) has undertaken , in pursuance of Contract No. _____
_____ [*reference number of the contract*] dated _____ 20 _____ to
supply [*description of goods*] (hereinafter called “the Contract”).

AND WHEREAS it has been stipulated by you in the said Contract that the tenderer shall furnish you with a bank guarantee by a reputable bank for the sum specified therein as security for compliance with the Tenderer’s performance obligations in accordance with the Contract.

AND WHEREAS we have agreed to give the tenderer a guarantee:

THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the tenderer, up to a total of [*amount of the guarantee in words and figure*] and we undertake to pay you, upon your first written demand declaring the tenderer to be in default under the Contract and without cavil or argument, any sum or sums within the limits of [*amount of guarantee*] as aforesaid, without you needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until the _____ day of _____ 2018

Signed and seal of the Guarantors

[*name of bank or financial institution*]

[*address*]

[*date*]

8.6 BANK GUARANTEE FOR ADVANCE PAYMENT FORM

To
[name of Procuring entity]

[name of tender]

Gentlemen and/or Ladies:

In accordance with the payment provision included in the Special Conditions of Contract, which amends the General Conditions of Contract to provide for advance payment, [name and address of tenderer](hereinafter called “the tenderer”) shall deposit with the Procuring entity a bank guarantee to guarantee its proper and faithful performance under the said Clause of the Contract in an amount of [amount of guarantee in figures and words].

We, the [bank or financial institutions], as instructed by the tenderer, agree unconditionally and irrevocably to guarantee as primary obligator and not as surety merely, the payment to the Procuring entity on its first demand without whatsoever right of objection on our part and without its first claim to the tenderer, in the amount not exceeding [amount of guarantee in figures and words]

We further agree that no change or addition to or other modification of the terms of the Contract to be performed there-under or of any of the Contract documents which may be made between the Procuring entity and the tenderer, shall in any way release us from any liability under this guarantee, and we hereby waive notice of any such change, addition, or modification.

This guarantee shall remain valid in full effect from the date of the advance payment received by the tenderer under the Contract until [date].

Yours truly,

Signature and seal of the Guarantors

[name of bank or financial institution]

[address]

[date]

8.7 MANUFACTURER'S AUTHORIZATION FORM

To *[name of the Procuring entity]*

WHEREAS*[name of the manufacturer]* who are established and reputable manufacturers of *[name and/or description of the goods]* having factories at *[address of factory]* do hereby authorize *[name and address of Agent]* to submit a tender, and subsequently negotiate and sign the Contract with you against tender No. *[reference of the Tender]* for the above goods manufactured by us.

We hereby extend our full guarantee and warranty as per the General Conditions of Contract for the goods offered for supply by the above firm against this Invitation for Tenders.

[signature for and on behalf of manufacturer]

Note: This letter of authority should be on the letterhead of the Manufacturer and should be signed by a person competent.

8.8 FORM SD2

SELF DECLARATION FORMS (R 62)

REPUBLIC OF KENYA

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA)

SELF DECLARATION THAT THE PERSON/TENDERER WILL NOT ENGAGE IN ANY CORRUPT OR FRAUDULENT PRACTICE

I,of P. O. Box being a resident of

..... in the Republic of do hereby make a statement as follows:-

1. **THAT** I am the Chief Executive/Managing Director/Principal Officer/Director of (*insert name of the Company*) who is a Bidder in respect of **Tender No.** for(*insert tender title/description*) for(*insert name of the Procuring entity*) and duly authorized and competent to make this statement.

2. **THAT** the aforesaid Bidder, its servants and/or agents /subcontractors will not engage in any corrupt or fraudulent practice and has not been requested to pay any inducement to any member of the Board, Management, Staff and/or employees and/or agents of(*insert name of the Procuring entity*) which is the procuring entity.

3. **THAT** the aforesaid Bidder, its servants and/or agents /subcontractors have not offered any inducement to any member of the Board, Management, Staff and/or employees and/or agents of(*name of the procuring entity*)

4. **THAT** the aforesaid Bidder will not engage /has not engaged in any corrosive practice with other bidders participating in the subject tender

5. **THAT** what is deponed to hereinabove is true to the best of my knowledge information and belief.

.....

(Title) (Signature) (Date)

Bidder's Official Stamp

Note: This form MUST be filled, signed and submitted by all the bidders participating in this tender. This is a mandatory requirement under the Public Procurement Asset & Disposal Act, 2015.

8.9 LETTER OF NOTIFICATION OF AWARD

Address of Procuring Entity

To: _____

RE: Tender No. _____

Tender Name _____

This is to notify that the contract/s stated below under the above mentioned tender have been awarded to you.

1. Please acknowledge receipt of this letter of notification signifying your acceptance.
2. The contract/contracts shall be signed by the parties within 30 days of the date of this letter but not earlier than 14 days from the date of the letter.
3. You may contact the officer(s) whose particulars appear below on the subject matter of this letter of notification of award.

(FULL PARTICULARS) _____

SIGNED FOR ACCOUNTING OFFICER

8.9 FORM RB 1

REPUBLIC OF KENYA
PUBLIC PROCUREMENT ADMINISTRATIVE REVIEW BOARD

APPLICATION NO.....OF.....20.....

BETWEEN

.....APPLICANT

AND

.....RESPONDENT (*Procuring Entity*)

Request for review of the decision of the..... (*Name of the Procuring Entity*) ofdated the...day of20.....in the matter of Tender No.....of20...

REQUEST FOR REVIEW

I/We.....,the above named Applicant(s), of address: Physical address.....Fax No.....Tel. No.....Email, hereby request the Public Procurement Administrative Review Board to review the whole/part of the above mentioned decision on the following grounds , namely:-

- 1.
 - 2.
- etc.

By this memorandum, the Applicant requests the Board for an order/orders that: -

- 1.
 - 2.
- etc

SIGNED(Applicant)

Dated on.....day of/...20...

FOR OFFICIAL USE ONLY

Lodged with the Secretary Public Procurement Administrative Review Board on
..... day of20.....

SIGNED
Board Secretary